

# Parental controls guide

# Virgin Mobile - F Secure guide

## Parental Controls information

### Type of guide

Broadband & mobile networks

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### Features and Benefits

Virgin Media F-Secure SAFE helps keeps you and your family protected online from all manner of threats and internet nasties. It includes virus, banking, family and anti-theft protection along with an app scanner.

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### What specific content can I restrict?



Innapropriate content



Social networking

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### What do I need?

A Virgin Mobile account (Email address and Password) If you haven't signed up, you will need the Virgin Mobile number and your contact details.

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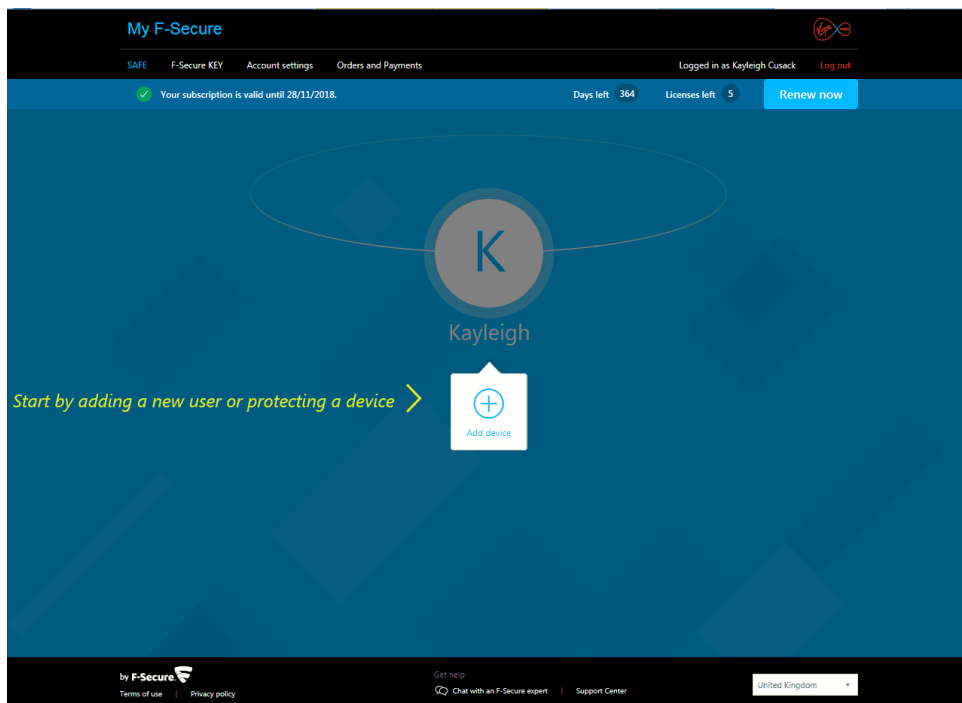
Go to the F-Secure section on the mobile section on the website and click on 'try it now'. Then follow the steps to register for free.

The screenshot shows the Virgin Mobile website's mobile section. At the top, there is a navigation bar with links for 'For the home', 'For business', 'Expanding our network', 'My Virgin Media', 'Help', 'Find a store', 'Email', and 'Sign in'. Below this is a secondary navigation bar with 'Bundles', 'Broadband', 'TV', 'Phone', 'Mobile', and 'What to watch'. A cookie consent banner is visible below the navigation. The main content area features a section titled 'Why you'll love Virgin Mobile' with a sub-headline 'All our Pay Monthly phones and SIMs come on our amazing flexible 4G plans. Not only that, they also feature a wealth of extras that'll give you more control over your mobile than ever before...'. Below this is a red banner with five icons and their corresponding benefits: 'Data Rollover: keep unused data', 'Data-free messaging on WhatsApp, Facebook Messenger and Twitter', 'Change your 4G plan up or down every month', 'F-Secure SAFE internet security free for 12 months', and 'Add great value phone insurance'. The 'F-Secure SAFE' benefit is highlighted with a white arrow pointing to a 'Try now for free' button. Below the banner, the F-Secure logo is displayed with the text 'Award-winning internet security with Virgin Mobile'. Underneath, it says 'Stay secure online with F-Secure SAFE' and provides details: 'Protect your family's online world with F-Secure SAFE free for 12 months (worth £79.99). You can shop online, watch videos, listen to music and keep in touch with family and friends safe in the knowledge that F-Secure SAFE is helping protect you over all your devices, all of the time'. At the bottom, there is a 'Try now for free' button with 'No upfront payment' below it, and two buttons for downloading the app: 'Download on the App Store' and 'GET IT ON Google play'.

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Once you have registered you'll be able to do download the f-secure app onto your device.



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Chose whose device you would like to protect.

The screenshot displays the 'Add device' dialog box within the My F-Secure interface. The dialog asks 'Whose device do you want to protect?' and offers three choices:

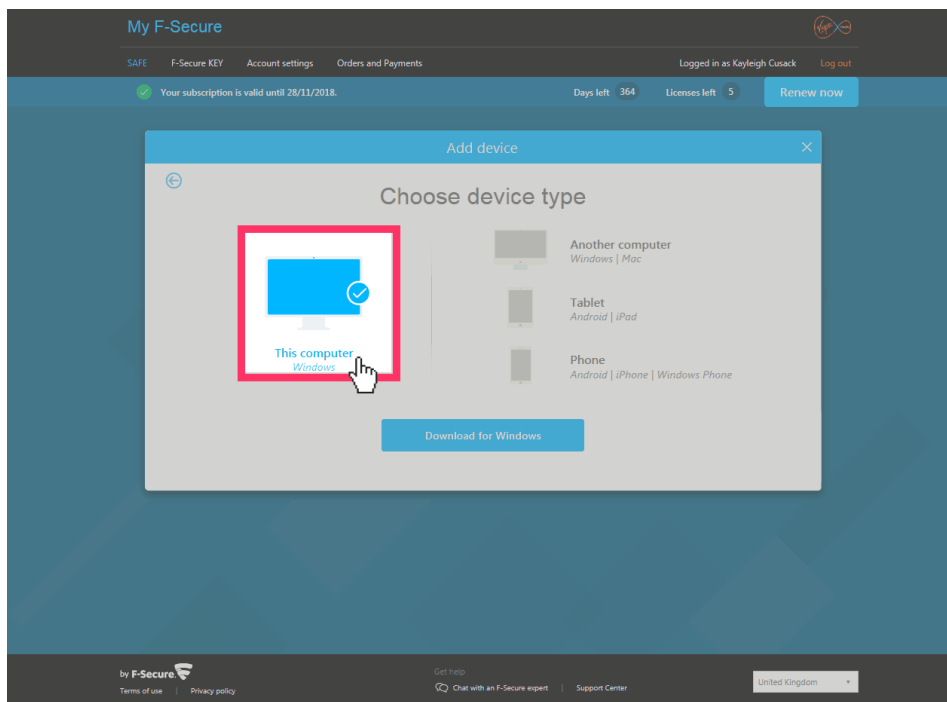
- My device**: I want to protect my own device
- My child's device**: I want to set up protection for my child (highlighted with a red box and a mouse cursor)
- Someone else's device**: I want to share SAFE with a family member or friend

At the bottom of the dialog is a 'Continue' button. The background interface shows the user is logged in as Kayleigh Cusack, with 364 days left and 5 licenses remaining on their subscription.

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Choose which device you would like to set it up on.



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You will then be sent an installation message to the device via either email or sms.

